

Position Title: Maintenance Technician

Location: Phoenix

Reports To: Operations Manager

Job Type: Full-time

Salary: \$50,000 - \$55,000 annually

About One Home Solution: One Home Solution is an app-enabled home maintenance and repair company. We leverage app technology to streamline property care services. As a startup committed to alleviating the challenges of homeownership, we embrace a high-growth mindset and are actively seeking individuals who resonate with our vision and share our passion for transforming home maintenance and repair.

Job Summary: As a Property Care Specialist, you will be involved in the daily operations of our home maintenance company in the Phoenix market. You will play a vital role in ensuring that all maintenance tasks and requests raised by our valued members are executed promptly and proficiently. The ideal candidate will reflect our commitment to our customers by delivering an exceptional customer experience. We are looking for a skilled individual who can be a team player, prioritizes attention to detail, and acts with integrity.

What You'll Do:

- Ensure that maintenance tasks are completed according to established schedules and that work is performed to the highest standards of quality and safety.
- Follow maintenance policies and procedures to ensure that all work is performed in compliance with industry standards and regulations.
- Monitor and manage inventory levels of maintenance supplies and equipment, and request materials as needed.
- Develop and maintain strong relationships with members and provide excellent customer service.
- Ensure that all maintenance equipment is properly maintained and serviced, and that all safety protocols are followed.
- Adhere to One Home Solution policies and company culture.
- Perform additional duties as assigned by the Operations Manager.

What You'll Bring:

- 3 years of experience in maintenance and repairs with apartments, single-family homes, or in a construction environment.
- Excellent communication skills, with the ability to communicate effectively with members, technicians, and management.
- Professional presentation and demeanor.
- Proficiency with technology—the ability to use a smartphone and laptop, utilizing different software for daily operations.
- Strong technical skills, with a deep understanding of home maintenance and repair procedures.
- Strong problem-solving skills, with the ability to identify and resolve maintenance issues.
- Excellent organizational and time management skills.
- Knowledge of safety regulations and procedures related to maintenance work.
- Ability to perform physical activities such as lifting heavy equipment, climbing ladders, standing, sitting, walking for extended periods, and other tasks safely and without risk of injury.
- Valid Driver's License (Required).

Work Schedule:

- 8-hour shift
- Monday to Friday

What We Offer:

- Company-Owned Vehicle: Use of a company-owned vehicle for all job-related tasks.
- Home Dispatch: Start your day from home, saving you the commute to a central office.
- Medical, Dental, and Vision benefit options
- Paid Time Off
- Quarterly Mental Health days (4 per year)
- Holiday Pay or Lieu Days
- Employee Assistance Program (EAP)
- Professional development opportunities
- 401(k)

Work Location:

- Phoenix

Equal Opportunity Employer: One Home Solution is an equal opportunity employer. We welcome and encourage diversity in our workforce. We look forward to reviewing your application and potentially welcoming you to our team.